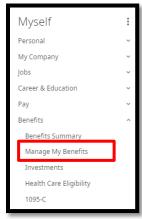
## **Qualifying Life Events**

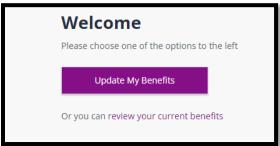


## How to Create a Life Event: Adoption

- 1. Log in to UKG Pro <a href="https://n12.ultipro.com/default.aspx">https://n12.ultipro.com/default.aspx</a> using Google Chrome or Edge
- 2. Navigate to Myself>Benefits>Manage My Benefits (NOTE: This will open a new tab in your browser, make sure your pop-up blockers are off)



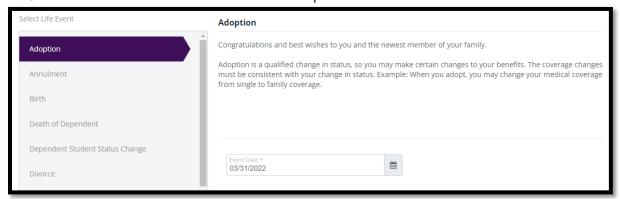
3. From the Home page select Update My Benefits



4. From the menu on the left choose Adoption



5. In the Event Date field enter the Date of Adoption



6. Click Continue at the bottom right of your screen



7. Verify/Edit your Personal Information



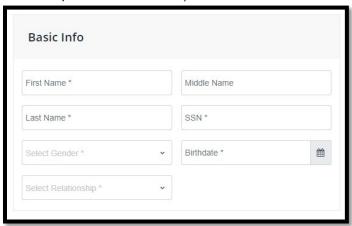
8. Click Next: Review My Family button at the bottom right of your screen



9. Click Add Family Member



10. Enter the Basic Info for your new dependent (NOTE: If you do not have a newborn's SSN yet please enter 123-45-6666. Once you have the social security number please come back and update your dependent information.)



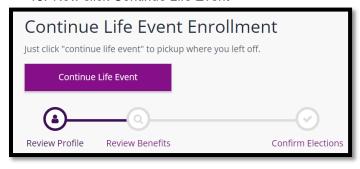
11. Click Save



12. You have now Successfully saved your family member



13. Now click Continue Life Event



14. Select which benefits you need to add your new dependent to and click View or Change Plan



15. Click the check box next to the new dependent



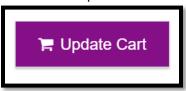
- 16. Next scroll down to Select a Plan, this will default to your current selection or you can choose a new plan if you desire
- 17. Click on View Plan



18. Click the check box next to the new dependent



19. Click Update Cart



- 20. If you are participating in an HMO you will need to update your Primary Care Provider Information
- 21. Click Continue and update remaining benefits as needed
- 22. Ensure you View or Change Plan for Guardian Fraud Warning to Review and Checkout
- 23. Review the Fraud Warning and Click I agree



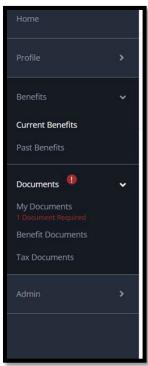
24. Complete the E-signature by clicking the box



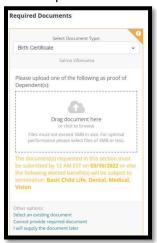
## 25. Click Confirm



- 26. Click Review and Checkout
- 27. Finalize your Checkout
- 28. Now Upload your documents (e.g., court order or child support order) 29. From the home screen select Documents>My Documents



30. Upload your document, select from the Document Type dropdown and click or drag the document in the upload section.



- 31. Once you complete the life event and upload the document. Benefits will review the life event to ensure all documentation is correct and plan information updated accordingly.32. Once the event is approved, plans are updated with the carriers within 3-7 business days.